GOALS, TIPS...

You are nearly at the start of your NHC journey! It is an exciting time and although you may still be feeling anxious, we hope that these top tips will help you to feel more prepared.

YOUR QUESTIONS:

WHAT DO I WEAR?

Dress in comfortable, appropriate clothing to suit the weather as you may move around the college during your day.

WHAT DO I NEED TO BRING WITH ME?

It is a good idea to bring a pen and notebook for lessons. There are water fountains around the college so bring an empty/refillable bottle with you to use. You can bring your own lunch or purchase food from our canteen or nearby shops.

HOW DO I LOG ON TO MY COLLEGE ACCOUNT?

Once you have enrolled you can log on from home at my.nhc.ac.uk. It may take a few days to show on the system. Your id number will be your unique U number: U000xxxxx@students.nhc.ac.uk Password is by default your date of birth (e.g. 19Aug2024)

TIPS TO REMEMBER:

Many students will be feeling nervous and worried at starting their course. People act differently, some will be very quiet, others will be quite loud. Within a few weeks everyone will feel more confident and relaxed Remember, Student Services is here to help you settle in through the first few weeks ... and beyond. Don't be afraid to ask for help. That is what we are there for. All members of staff wear a blue lanyard with their name badge on. Ask any member of staff if you feel lost or worried and they will help you find where to go.

...AND WHERE TO FIND US

Student Services is located close to reception at Stevenage and Hitchin Campus and in Unit 4 at the ECC. Your tutors will show you where these are. The Support Coaches will deliver an induction that talks through the support services on offer. This may be online or in person. The Support Coaches will be available at each site and on the end of a phone if you have queries or would like to book an appointment. There will also be drop in sessions available, these will be advertised in college at the start of term.