WHAT IS WORRYING ME?

When we start a new college or job, there will be some things we will be worried about more than others. These are the main issues that concern people. If we haven't covered your concern, please email us at support@nhc.ac.uk and we will answer your question.

WHERE DO I GO ON MY FIRST DAY?

Through the main doors, into reception and you will be met by staff who direct you to a seating area. Your tutor will come and collect you.

IF I FEEL NERVOUS, WHERE CAN I GO?

Student Services. Either let your tutor or inclass assistant know you would like to see someone from Student Service or, if it is during a break, come into Student Services and someone will be there who can support you. If you are at home, you can contact Student Services at support@nhc.ac.uk and one of us will call you.

I HAD A SEPARATE ROOM FOR EXAMS AT SCHOOL, WILL I GET ONE AT COLLEGE?

Yes. Any access arrangements in place at school may continued at college. You will need to meet with someone from the Additional Learning Support team unless you have already spoken to them. We can help you arrange this.

I THINK I'M ELIGIBLE FOR FREE COLLEGE MEALS, HOW DO I GET THEM?

If no-one in your household is working and your parents/guardian are on low income, you may be entitled to FCM. Please send proof of benefit to moneymatters@nhc.ac.uk and request a Free School Meal form.

IS THERE A BUS STOP/TRAIN STATION NEAR THE COLLEGE?

Yes. All 3 campuses are close to a train station and have bus stops nearby.

WHAT CAN I DO IF I LOSE MY TIMETABLE OR FORGET WHERE MY CLASS IS?

On your first day, you will be given the contact details of your tutor and the administrator for the curriculum you will be studying in. You will also be shown where their office is. If you forget where to go, please visit the office or call the administrator and they can tell you where you should be. We suggest taking a photo of your timetable on your phone too.

I HAVE MISSED MY BUS/TRAIN, WHAT SHOULD I DO?

If you are running late, please contact the College or your tutor to let them know. If you are concerned about going into class late, come to Student Services when you arrive and we can go with you.